



Certificate of Accreditation

BHN Better Health Network

HSO ID: F7070062

ABN: 46 659 939 054 - BHN Better Health Network Ltd 2a Gardeners Road, Bentleigh East VIC 3165, AUSTRALIA

was awarded accreditation to the National Safety and Quality Health Service Standards

on 15 January 2024 following an announced assessment.

Certficate No: 1763NSQ1
Accreditation commencement: 15 January 2024
Accreditation is valid until: 14 January 2027
Accredited since: 15 January 2024

Services covered by the accreditation include: Community Centre, Dental and Oral Health Practice

Scope of services covered:
Community Health, Mental Health, Dental and Oral Health, Alcohol and Drug,
Counselling, Allied Health-including Podiatry, Physiotherapy, Dietic, Occupational
Therapy

Andrew Mortimore – 13 February 2024
Director - HDAA Australia Pty Ltd





Maintenance of accreditation is subject to continuous evaluation and quality improvement.

Registered by: HDAA Australia Pty Ltd (ACN 134 482 625) Level 11, 500 Collins Street, Melbourne, Victoria, 3000 and subject to the HDAA Service Agreement and Conditions for Certification. This certificate remains the property of HDAA Australia Pty Ltd and must be returned to HDAA upon its request. Refer to Accreditation Testimonial that accompanies this certificate for full scope detail. To verify that this certificate is current please contact HDAA on info@hdaau.com.au.





Accreditation Testimonial

BHN Better Health Network

HSO ID: F7070062

ABN: 46 659 939 054 - BHN Better Health Network Ltd

Facility or health service	BHN Bentleigh – HSF ID: O100773
Address	Level 4 Suite 2, 973 Nepean Hwy, Bentleigh VIC 3204
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 nd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN Bentleigh East — HSF ID/s: O100031, O100766
Address	2A Gardeners Rd, Bentleigh East VIC 3165
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN Chelsea HSF ID: O100776
Address	3/1 The Strand, Chelsea VIC 3198
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 nd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN Cheltenham – HSF ID: O100377
Address	347 Bay Road, Cheltenham VIC 3192
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 [™] Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all





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Accreditation Testimonial

Facility or health service	BHN Clarinda – HSF ID: O100774
Address	58 Viney Street, Clarinda VIC 3169
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 nd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN Parkdale - HSF_ID's: O100775, O100021
Address	335 - 337 Nepean Highway, Parkdale VIC 3195
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN Prahran - HSF ID's: O100768, O100769
Address	240 Malvern Road, Prahan VIC 3181
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 4.08, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN South Melbourne - HSF ID's: O100767, O100019
Address	341 Coventry Street, South Melbourne VIC 3205
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 4.08, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.32, 5.35, 5.36, Standard 7- all









Accreditation Testimonial

Facilities and health services covered by the award	
Facility or health service	BHN St Kilda Site 1 – HSF ID: O100770
Address	22-28 Fitzroy St, St Kilda VIC 3182
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all
Facility or health service	BHN St Kilda Site 2 – HSF ID: O100772
Address	79-81 Fitzroy St, St Kilda VIC 3182
Assessment Type	Announced
Accreditation Method	On-site
Relevant sets of Standards	NSQHS 2 rd Edition
Exemptions	Not Applicable: 1.18, 1.32, 1.33, 3.18, 3.19, 4.06, 4.12, 5.09, 5.15, 5.16, 5.17, 5.18, 5.19, 5.20, 5.21, 5.22, 5.23, 5.27, 5.28, 5.29, 5.30, 5.32, 5.35, 5.36, Standard 7- all

Certificate number: 1763NSQ1

Date of accreditation assessment: 02-06 October 2023

Accreditation awarded: 15 January 2024

Accreditation commencement: 15 January 2024

Accreditation is valid until: 14 January 2027

Accredited since: 15 January 2024

Andrew Mortimore – 13 February 2024
Director - HDAA Australia Pty Ltd

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