

## Support at Home fee schedule

Effective from 1 November 2025

Better Health Network's **Support at Home** program offers you a comprehensive care management service and connects you with a specialised network of third-party providers to provide you with the full suite of services you need to meet your goals. The fees detailed below are deducted from your Support at Home package funds.

If you have any questions, please call our friendly team on **1800 266 664** or email [homecare@bhn.org.au](mailto:homecare@bhn.org.au)

Support at Home	Care management fee quarter (10%)	Care management fee annual (10%)
<b>Level 1</b>	\$268.27	\$1,073.10
<b>Level 2</b>	\$400.86	\$1,603.44
<b>Level 3</b>	\$549.14	\$2,296.57
<b>Level 4</b>	\$742.41	\$2,969.64
<b>Level 5</b>	\$992.43	\$3,969.74
<b>Level 6</b>	\$1,202.85	\$4,811.43
<b>Level 7</b>	\$1,453.70	\$5,814.81
<b>Level 8</b>	\$1,952.65	\$7,810.63
<b>Home Care Package Levels (Eligible clients only)***</b>	<b>Care Management Fee Quarter (10%)</b>	<b>Care Management Fee Annual (10%)</b>
<b>Level 1</b>	\$274.66	\$1,098.65
<b>Level 2</b>	\$482.29	\$1,931.94
<b>Level 3</b>	\$1,051.38	\$4,205.53
<b>Level 4</b>	\$1,593.95	\$6,375.82
<b>Restorative Care Pathway</b>	\$601.10 (12 weeks) Maximum up to \$1,200 when eligible.	
<b>End-of-Life Pathway</b>	\$2503.53 (12 weeks)	
<b>Assistive Technology and Home Modifications</b>	10% coordination fee applicable for assistive technology products and 15% for home modifications.	

\*\*\* Clients who have been assessed, approved or on the national priority list prior 12<sup>th</sup> September 2024.

Services	Monday to Friday 6am to 8pm	Saturday	Sunday	Public holiday
<b>Nursing</b>				
Nursing-RN	\$175	\$262.50	\$306.25	\$350
Nursing Care with consumables	\$200	\$300	\$350	\$400
Nursing- EN	\$150	\$225	\$262.50	\$300
Nursing-Nursing Assistant	\$110	\$165	\$192.50	\$220
<b>Allied health and therapeutic services</b>				
Aboriginal and Torres Strait Islander Health Practitioner	\$200	\$300	\$350	\$400
Aboriginal and Torres Strait Islander Health Worker	\$180	\$270	\$315	\$360
Physiotherapy	\$220			
Occupational Therapy	\$220			
Podiatry	\$200			
Exercise Physiologist	\$200			
Counsellor or Psychotherapist	\$220			
Psychologist	\$220			
Social Worker	\$220			N/A
Speech Pathologist	\$220			
Allied Health Assistance	\$135			
Music Therapist	\$200			
Indirect Allied Health Services- Documentation/Report Writing	\$200			
Dietitian or Nutritionist	\$200			
<b>Care management</b>				
Case Management-Home Support	\$100	N/A	N/A	N/A
Case Management-Restorative Care Management/End of Life Pathway/AH-TM.	\$140	N/A	N/A	N/A
<b>Personal care</b>				
Assistance with Self-Care and Activities of Daily Living				
Assistance with Self Administration of Medication	\$110	\$165	\$192.50	\$220
Continence Management (Non-Clinical)				

### Social support and community engagement

Individual Social Support	\$110	\$165	\$192.50	\$220
Accompanied Activities				
Cultural Support				
Digital Education and Support				
Assistance to maintain personal affairs				

### Therapeutic services for independent living

Acupuncturist	\$200	N/A	N/A	N/A
Chiropractor				
Diversional Therapist				
Remedial Masseuse				
Art Therapist				
Osteopath				

### Respite

Respite Care	\$110	\$165	\$192.50	\$220
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### Transport

Transport (Direct - Driver and car provided)	\$110	\$165	\$192.50	\$220
Transport (Indirect - Taxi Vouchers)	As per trip details	N/A		

### Assistive technology and home modifications

Assistive technology and home modifications	Quoted as required	N/A		
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### Domestic assistance

General House Cleaning	\$110	\$165	\$192.50	\$220
Laundry Services				
Shopping Assistance				

### Home maintenance and repairs

Gardening	\$135	\$110	\$165	\$192.50
Assistance with Home Maintenance and Repairs	\$110			

### Meals

Meal Preparation (per hour)	\$110	\$165	\$192.50	\$220
Meal Delivery-per meal price	\$15	N/A		

\* Notes:

- A full fee will be applicable for no show/late cancellations within 24 hours of the scheduled service.
- A 10% co-ordination fee will be applicable for any reimbursements and taxi vouchers.
- A 10% co-ordination fee applicable for assistive technology and 15% for home modifications.
- The above prices are charged at hourly rates/per unit.